



Photo: Ian Ormerod

SEASONS GREETINGS
FROM
THE NCR UK
FELLOWSHIP

NCR ANNOUNCES CLOSURE OF WHQ IN DAYTON!

NCR announces investment to create jobs, drive innovation and develop talent

June 2, 2009

NCR selects Duluth, GA for its worldwide headquarters campus and Columbus, GA for a new North American manufacturing plant

Decision builds on global Center of Excellence for its worldwide customer services business in Peachtree City

DAYTON, Ohio – NCR Corporation (NYSE:NCR) announced today a major investment in innovation and people that will lead to the creation of 2,000 additional jobs in the State of Georgia as a result of a new global self-service innovation headquarters and a state-of-the-art manufacturing site for the company's next generation NCR SelfServ™ ATM family.

NCR's latest investment follows its announcement last October that it would establish a global Center of Excellence for its worldwide customer services business in Peachtree City, creating 916 jobs. NCR's retail line of business is already based in Duluth, GA.

NCR decided to create a single innovation hub for its worldwide headquarters in Georgia after extensive analysis of potential US locations, using independent data on the available workforce, infrastructure, financial incentives and government tax structures.

Approximately 1,250 additional jobs will be created at NCR's existing facility in Duluth, GA, by centralizing business strategy, technology development and support functions into a single US campus from several offices, including NCR's current worldwide headquarters in Dayton, Ohio. NCR's operations in Dayton will continue to include its data center and support for local customers.

Approximately 870 jobs will be created at a new Columbus, GA site, which NCR will use to manufacture advanced ATMs, including intelligent deposit, to drive its leadership in the North America market. NCR is to begin recruiting immediately for its manufacturing plant. The City of Columbus will use stimulus funding, provided by the Economic Development Authority, to purchase the building for the plant, which will be leased back by NCR.

"The decision to consolidate functions in Georgia and build a technology focused corporate headquarters campus is right in line with our business strategy to drive growth, improve our innovation output, increase productivity and continually upgrade our focus on the customer," said Bill Nuti, NCR's chairman and chief executive officer. "We will decrease time-to-market for innovative solutions, improve our internal collaboration, deliver next generation employee education programs and lower our current operating costs. NCR is already benefiting from Georgia's pro-business environment through our existing operations. For example, we have recently created NCR University, working in

partnership with world-class academic institutions in Georgia."

"Today's announcement is just the latest example of how strong the relationship is between this great multi-national company and our state," said Governor Sonny Perdue. "Georgia is a global destination for international commerce, and I know our vibrant corporate community welcomes yet another headquarters location of a worldwide leader such as NCR. We look forward to helping the company thrive thanks to our global business environment, outstanding education and workforce development initiatives and a quality of life that is second to none."

NCR's headquarters centralization will begin in July. NCR will work with those employees impacted in order to provide career services support and advice.

About NCR Corporation

NCR Corporation (NYSE: NCR) is a global technology company leading how the world connects, interacts and transacts with business. NCR's assisted- and self-service solutions and comprehensive support services address the needs of retail, financial, travel, healthcare, hospitality, entertainment, gaming and public

THE DAYTON CLOSURES - THE OTHER SIDE OF THE PICTURE!!!

The closure of Dayton appears to have been a smooth operation. However, various stories have filtered back to this office which show a different story. Apparently all the old NCR buildings have been sold off, the factories demolished in readiness for new development. Only a small part of the old World Headquarters has been left standing and this is up for immediate sale. It appears that Dayton have got rid of all the expensive long serving highly paid staff. The agreement with Georgia being that they will employ staff from that State, to reduce unemployment levels there, and not move people from Dayton. It is said that the new recruits will be mostly those out of work and will accept lower salaries than those that would normally be paid. There have been mutterings of strike action by engineers in Europe but this has not been confirmed.

On the bright side NCR is now manufacturing a range of retail/financial terminals which are apparently excellent. You can book tickets and make withdrawals from your account and do all your banking on these machines. The best part is that they are all over the place, in shops and shopping malls also outside banks for drive through operation. They are well accepted and there are back orders for this kit. The fortunes of NCR may therefore be on the up.

Despite the sadness of much of the above I suppose the ongoing health of the Company is what counts most to us pensioners if we wish to continue to receive our pensions. Materialistic but pragmatic in this current climate I am afraid! Editor.

NEWS FROM THE REGIONS

Region 1 – Wallace Hay

We had our annual lunch on 11th November at Pulcinella's Italian Restaurant in Hope Street, Glasgow; a very nice place. Seventeen friends attended, some Fellowship members, some not. As usual we had a good time together. **Bob Stewart** brought us the news that **Hamish Hamilton** would not be with us this year. Whilst doing DIY on his new house he had slipped off a set of steps and landed on his back. The trouble was that the floorboards had not yet been installed. The result was that he landed on joists and suffered both a fractured spine and severe reprimand from wife Cora who, while he was in hospital, got the builders in to finish the job! Hamish says that it could have been worse and is presently hopping around on a pair of crutches and wearing a brace. Apparently the Fire Service had to be called in to lower him to ground level as the joists in question were on the first floor. These lads don't do things by half do they?

My own news is that, following a health blip earlier in the year, I will not be able to travel solo to London for the annual meeting next year. I feel that it is a good time to relinquish my responsibilities and hand them over to someone else. I am therefore delighted to tell you that **Jack Whyte** has agreed to take up the reins for the future. I will miss our annual London meeting but feel that I am leaving the Region to a worthy successor and wish him all the best for the future. (Jack's details will be found on the back page). My future attendance will be as member not organiser! With best wishes to you all. Regards - Wallace.

Region 2E – Pat Keogh

We held our second lunch of 2009 at our now regular venue at Otley Golf Club on Wednesday 14th October. Once again the lunch was well attended and we had a very enjoyable day, made even more interesting by our guest of honour and after lunch speaker, **Stephen Swinbank**, Chairman of the Board of Trustees of the NCR Pension Plan.

We had to sadly reflect on the loss of **Stan Catling** in the previous few months. Stan was a very colourful character and we will miss him. Everyone remembered him with their own interesting and mostly funny tales from the past. These reflections seemed to cushion the sad news.

About a dozen of our regulars had contacted me with their apologies that they were unable to attend, mostly holidays and some aches and pains. **Steve Baldwin** and his wife Elaine attended for the first time. Although Steve is not yet drawing pension he enjoyed meeting with everyone. Also attending for the first time was **Norman Roberts**. Norman left Leeds in the early 80's to become an instructor in the school and made the trip from his current home in Annan.

After finishing the admin section I handed over to our guest of honour Stephen Swinbank to address the gathering. Stephen gave an excellent presentation on the current healthy state of the pension plan. He updated everyone on the efforts the Trustees were making to secure the deferred

UK Pension increases. Although this was a very difficult subject to deal with, Stephen assured us that the reserves were in place to activate these increases and hoped that they would be successful in 2010. Stephen answered several questions from the floor and got so involved that he nearly missed his train back to London. On behalf of the attendees I would like to thank Stephen for the considerable effort he made to attend our lunch and for a very open and informative presentation and discussion.

The dates of our lunches for next year are Wednesday 12th May 2010 and Wednesday 13th October 2010. All are welcome.



Guest of honour Stephen Swinbank updating everyone on NCR Pension and company matters.



The Trustees Table – Centre back Stephen Swinbank, current Chairman of the Trustees; extreme left John Cook, past Chairman of the Trustees; on John's left Walter Bullen, Past Trustee.



The Engineers Table with Ian Ormerod in the fore.



Region 1 with retiring Wallace Hay right

Region 2W - Ian Ormerod

There were 47 members and guests who attended the Autumn lunch at the Grange in the Wirral on the 13th October and enjoyed the excellent three course meal.

Although the Wirral is a long drive for many members the country location, quality of food and the excellent hospitality provided by the hotel continues to be very popular with our fellowship members.

Some of our regular attendees were on holiday and others had hospital appointments and we were sorry to hear that **Albert Hayes** is no longer able to attend.

We were very pleased to welcome **Colin Farrer** to our lunch. Many of those attending had worked with Colin over the years and I was personally pleased to meet him again as we had both been on the same 399 course for three months in Dayton in 1973.

We were especially privileged to have **Stephen Swinbank** with us to present the latest news on the NCR pension and the progress on the long awaited cost of living awards. Stephen has regularly provided updates for our recent lunches but it was particularly pleasing for our members to meet him and hear the progress first hand.

Our good friend **Ron Pugh** was taken ill during the presentation and after attention from paramedics, who arrived on site very quickly, was taken to hospital for a thorough check up. He returned home later that evening and although he has been undergoing further tests says that he has suffered no after effects and is feeling very well.

We continue to welcome members from other Fellowship Regions, if you would like to join us for the Spring 2010 lunch and meet colleagues from the North West please contact me.

Region 4 – Roger Whelan

Region 4's annual lunch was held on Wednesday 7th October at its new venue in the Corus Hotel in Lancaster Gate opposite London's Hyde Park. For the past few years we have been holding our lunch at the Cricketers' Club near Baker Street in Central London but it has now unfortunately

closed down. The club's management kindly helped us find a new venue which, as it turned out, meets our needs perfectly. For one thing the Corus Hotel was able to offer us a much larger room for lunch where we could all sit down together. Previously, at the Cricketers', we had to split into two groups as the lunch rooms weren't big enough for us all to sit down together. This also meant that guest speakers had to give their address twice, being careful to remember to repeat what was said to the first group! We also had more elbow room to spread out and enjoy a pre lunch drink and chat.

Fortunately, no one seemed to be deterred by the change in venue and there was a good turnout of a 100 guests many of whom had travelled a long way to attend.

Stephen Swinbank gave us an up to date report on the state of the pension fund which continues to be a concern in these difficult recessionary times. Fortunately, Stephen was able to assure his audience that, although the fund has been affected by the downturn in the investment markets, the pension managers had been able to steer the fund through difficult times more successfully than many other company funds. As expected, Stephen's talk was followed by a lively question and answer session!

There was a consensus that the new venue suits our region and accordingly we have confirmed our booking at the same venue for next year's lunch on Wednesday 6th October 2010.

Region 5 - Peter Bodley

19 of us sat down to our usual three course lunch at The George and Dragon in Headcorn on Wednesday 14th October organised by **Peter Bodley** and once again it was up to the usual high standard. New attendees were **Alan Bowley** and Region 6 Organiser **Alan Hutchins** seen here with Peter Bodley.

Other pensioners and partners were **Tom and Wendy Elliot, Ray and Carol Howes, Rod and Jenny Nash and Tony and Fay Welch**. Unaccompanied were **Don Ladd, Rod Crapper** (whose wife had taken a tumble), **Derek Seamon, Peter Shipp, Estelle Sillett, Doug Checksfield, Eddie Upcraft and Roy Wilkins**.

Derek Seamon



Peter Bodley (Organiser Reg 5; Allan Hutchins (Organiser Reg 6); Alan Bowley (Contributor this issue);



Region 5 at The George & Dragon



Region 6 – Allan Hutchins

Region 6 held the annual lunch on 30th September 2009 at the usual venue, Castle Hotel, Bramber, West Sussex. There were 20 of us. It was good to meet old colleagues again and talk of times past. **Frank Robinson** and **Jim Lawmon** could not make it due to illness but we hope to see them next year. **Stephen Swinbank** sent a summary of the current state of the Pension Fund which was appreciated.



Michael Ray, Ken & Linda Harper



Dave Court, Tony Goddard & Trevor Collins

Region 7 – John Jones

We held our latest get together lunch on Wednesday 28th October at the Carvery Company near Cribbs Causeway in Bristol.

We were not so well attended as usual probably due to the fact that I had managed to arrange it in the middle of school half term.

Of the 29 invitations I sent out only three failed to reply and 15 of us enjoyed a hearty meal and most of all a good long natter.

Jim Kembery was delivered complete with wheelchair by his daughter and grandson who then went off shopping. Jim was kept company this year by **Bill Hudson** who was on crutches having just had a knee operation.

Bill & Eileen Parkes, Dave & Jean Jones and **Maurice & Pat Keene** formed our married couples contingent. Whilst **Elwyn Davis, Geoff Batcup, David Calford, John Watts** and **Wayne Edmund** ably represented South Wales.

Peter Bodley joined me in keeping order on behalf of the fellowship.

Next year I will endeavour to avoid school half terms and hopefully more will be able to join us.

All those who were unable to join us sent their best wishes and hoped to be with us in the future. They are **Roy Back, Ken Bloxham, Paul Bryant, Maurice Chivers, John Cooper, Tony Churchman, Dorothy Davies, Maurice Davis, Betty Vickery, Alan Wall, Keith Ponting, Geoff Jackson, Anne Cunningham, and Manfred Pfeiffer.**

Stephen Swinbank very kindly sent me an update on the pension fund copies of which were distributed at the lunch and by email.

Looking forward to a larger gathering in June 2010.



Maurice Keene & Eileen Parkes

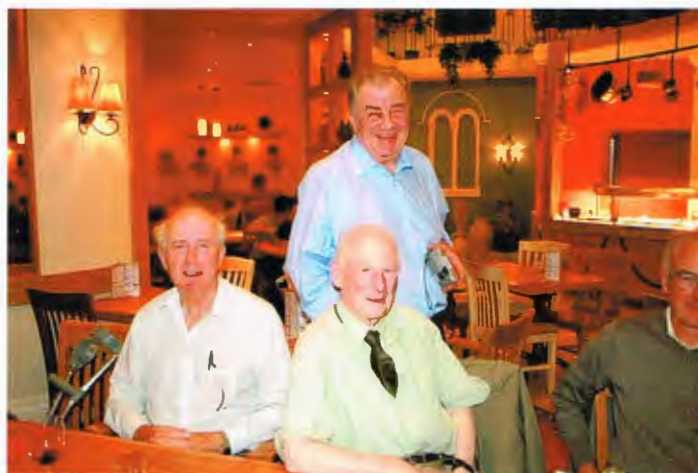


Nick Carter & Don Boyton (Region 6)

REGION 7



Jean Jones & Pat Keene



Bill Hudson, Geoff Batcup, Me & Peter Bodley



Bill Parkes, Maurice Keene & Jim Kembery



Dave Calford & Wayne Edmond

Region 8 – Richard Craigie

Region 8 lunch was held at The Rosery, Exning near Newmarket on Thursday 22nd October. We were 30 in total with **Geoff Gilbert** coming after a long absence. **Brian Bourdon** and his wife Ina were over from Alicante together with a friend. Unfortunately we had several of our friends missing either through ill health or prior commitments, namely **Des** and **Beryl Woodall**, **Dennis** and **Hazel Gill**, **Peter Timlett**, **Dick Woodcock** and **Elaine Fish** who were all missed. Sadly **Lin Sandell** could not make it due to ill health as it would have been good to hear from her about the Fellowship, always next time. However, **Dennis Pearce**, a Trustee of the Fund was on hand to give us Pension Fund news. The next lunch is scheduled for 22nd April at The Rosery again.

Region 9 - Jessie Wallace

A fine lunch was enjoyed by 20 members at the Toby Carvery Exeter on Monday 7th December. Visiting for the first time were **Derek Knibb** and **Ian Buxton**. We were also pleased to see **Stephen Swinbank** who gave us a Pensions update. Finally, a hearty thanks to Jessie who, in spite of departing for Berlin in the morning, managed to do a fine job organising the event.





Region 8

Region 10 – Ron McGowan

Our annual Retirement Fellowship lunch was held on 21st October at our usual venue, Ten Square Hotel, Belfast. Due to ill health and last minute problems there were only seven able to attend. The meal and chat were up to the usual good standard and the time together was enjoyed by all.

The photo shows our little group ready to leave the hotel after our meal and consists of: L to R: **Bob Fraser, John Bates, Jim Bothwell, Muriel Mahon, Ron McGowan, Ken Carson and Victor Frizell.**

I am sad to have to announce that this was my swan song as I am now handing over my duties of Regional Organiser to **Ken Carson**. Ken has wide experience and I am confident that he will develop the Fellowship in this Region

still further. Many thanks and all success for the future, Ken! - Ron McGowan.

(Ken's details are contained on the back page of this issue.)



SPEAKERS AT THE LONDON LUNCH

Top left: Reg 4 organiser Roger Whelan; Lower Left: Trustees Stephen Swinbank & Dennis Pearce; Below: Chairman & Treasurer Lin Sandell



The Electro Department

The Dayton Factory produced the first Electro plates to print store details and messages on cash register receipts but then recommended that Local Service Departments produced their own the most important reasons being that:

It will permit quicker deliveries of stock machines thereby reducing the possibility of cancellations;
The cost of electros can be lowered;
Supply sales increased;
More goodwill can be built, because customers will be better satisfied with faster deliveries.

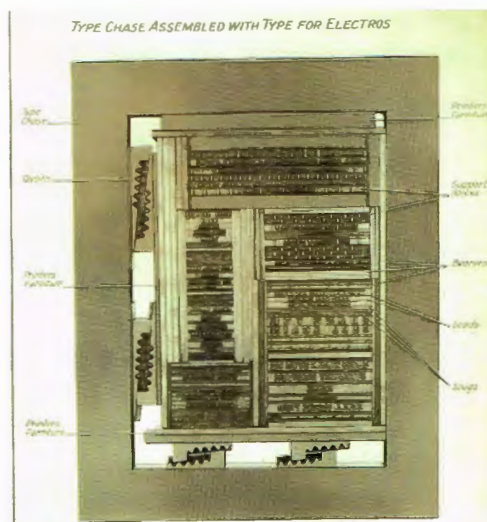
By 1922 the British organization had installed an electro department at the Tottenham Court Road Office.



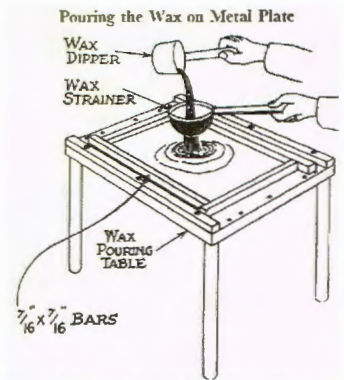
A section of the electromaking department, London, England.

The original wax & graphite process involved setting up the type in a Printer's chase by a compositor, exactly the same method used in book printing.

In this example, sample electros for a 2000, 1500 and 500/900 registers are set out in lead type and a 'Proof Sheet' printed out to enable errors to be identified and corrections made.

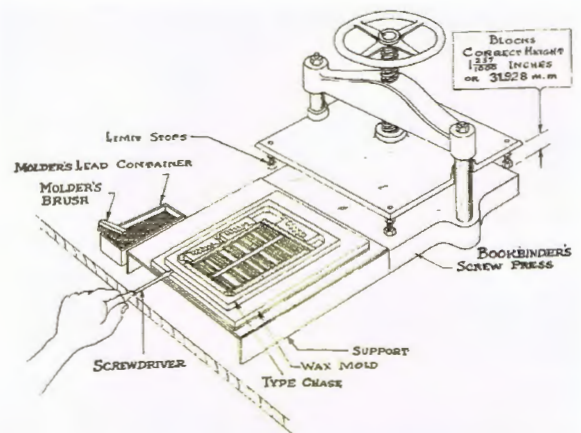


Two gallons of hot wax at 125F/52C was then poured onto a backing plate made of 95% lead, 2.5% tin and 2.5% antimony which had a frame of 7/16 inch bars to contain the wax.

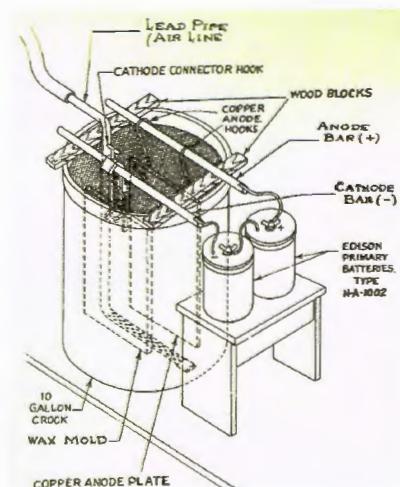


The wax was levelled off when cool and a coat of moulding graphite applied over the wax with a brush.

The type chase was then laid face down on the wax and the two parts placed into a screw press and clamped to a thickness of 1.257 inches. Once removed from the press and any ragged edges removed and the wax cleaned a copper cathode was implanted in the wax. A thin coating of polishing graphite brushed into the mould allowed the copper, applied in the next process, to adhere properly.



The mould was then placed into a tank and covered with a copper sulphate solution, and iron filings added, the reaction causing a copper coating to be applied onto the wax mould. When the copper coating was completed the mould is removed from the tank and the iron filings washed off. Once cleaned a hook was attached to the cathode and the mould suspended on a cathode bar into a plating tank filled with a mixture of copper sulphate and sulphuric acid, this cathode bar was connected to the negative terminal of a battery.



A copper anode suspended from a bar was connected to the positive terminal of the battery. When the 1.8volt battery was turned on an 8amp current flowed from the copper anode to coat the negative cathode mould, the electrolyte mixture being agitated by an airline to ensure an even coating.

After about 5 or 6 hours in the plating tank a deposit of .008 of an inch of copper would have been laid across the mould which was then cleaned with warm water which also softened the wax enabling the shell to be removed. When all traces of wax had been removed the shell was filled with solder to provide a solid back to the electro.

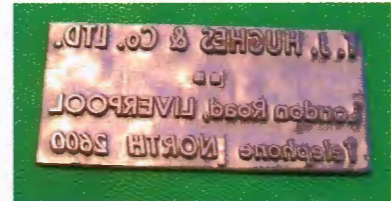


Another view of the electroplating department, London, England.

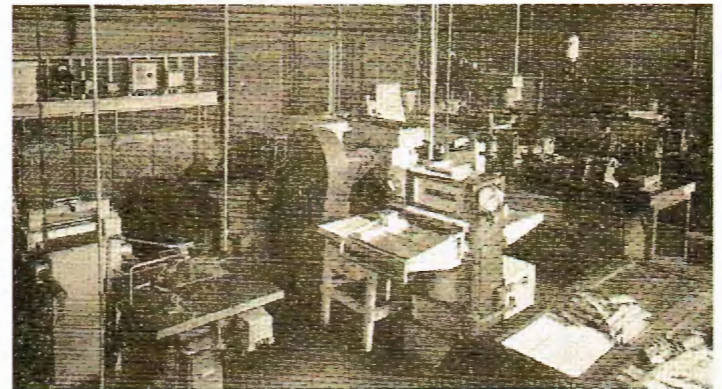
The electro was then cleaned and shaped to fit the print drum of the particular model of cash register. This electro is fitted to the drum of a Dundee built 1948 Class 1500 from Maurices Clothing Store, Goosegate, Nottingham.



Other electros such as these for the Woolpack House, Wembley; Barton's London Garages, Paddington and T.J. Hughes of Liverpool were produced flat to fit to cash registers with hammer impression.



From Tottenham Court Road the Electro Plating Department moved, in 1936, to the new offices at Marylebone Road and then sometime before 1954 to Harrow Road.



There the foreman Electro Maker, E.A. Dickeson who had joined the company in 1915, supervised a new manufacturing process using Polyvinyl Chloride (P.V.C.) sheet and Silver Nitrate spray. In this process once the compositor completed the typesetting the type chase is covered by a thin sheet of PVC with a copper gauze cathode implanted. The chase is placed into a press, heated to 150C and a pressure of a quarter of a ton per square inch applied, the PVC forms over the type and after cooling and removal from the press retains a perfect impression of the type.



The PVC mould is sprayed with silver nitrate and a reducing solution resulting in a fine coating of silver being deposited. As in the original wax/graphite process the mould is placed in the electrolytic bath until the desired thickness of copper is deposited.

The plastic sheet is removed and the new shell backed with the lead alloy before being cut into the correct sizes and curved, trimmed and jig-drilled ready for fitting in the workshop or despatch to the field.

The main advantages of the p.v.c. method are: Extremely accurate and detailed reproductions obtained with p.v.c. moulds, their durability and robustness as compared with wax moulds and the improvement of working conditions by the elimination of the necessity for using black lead (graphite). Furthermore, the p.v.c. mould could be kept indefinitely or, alternatively, the impressed sheet of p.v.c. re-used to produce an entirely new

impression without prior treatment, or the need for erasing a previous impression.

Using this method the Electro Department in 1954 could produce 1,500 electros a month, not only for Great Britain but also for other European countries.

Foreman E.A. Dickeson retired in October 1964 after 49 years and 6 days with the company.



At a special retirement luncheon, held in ALBERT DICKESON'S honour, Managing Director S. J. CONWAY presented him with a gold wristlet watch on behalf of Management.

KNOW THE SYMPTOMS PLEASE READ!

Thank goodness there's a name for this disorder.
Somehow I feel better, even though I have it!!

Recently, I was diagnosed with A.A.A.D.D. -
Age Activated Attention Deficit Disorder.

This is how it manifests:
I decided to water the garden.
As I turned on the hose in the driveway,
I looked over at the car and decided it needed washing.

As I started toward the garage,
I noticed mail on the hall table that
I picked up from the box earlier.

I decided to go through the mail before I washed the car.

I lay my car keys on the table,
Put the junk mail in the rubbish bin under the table,
and noticed that it was full.

So, I decided to put the bills back
on the table and take out the rubbish first.

But then I thought,
since I'm going to be near the postbox
when I take out the garbage anyway,
I may as well pay the bills first.

I took my cheque book off the table,
and saw that there was only one cheque left.

My extra cheques were in my desk in the study,
so I went inside the house to my desk where
I found the can of Pepsi I'd been drinking

I was going to look for my cheques,
but first I put the Pepsi aside
so that I didn't accidentally knock it over.

The Pepsi was getting warm,
so I decided to put it in the refrigerator to keep it cold.

As I headed toward the kitchen with the Pepsi,
a vase of flowers on the counter
caught my eye--they needed water.

I put the Pepsi on the counter and discovered my reading glasses that
I'd been searching for all morning.

I decided I better put them back on my desk, but first I was going to
water the flowers.

I set the glasses back down on the counter,
filled a container with water and suddenly spotted the TV remote.
Someone had left it on the kitchen table.

I realized that tonight when we went to watch TV,
I'd be looking for the remote,
but I wouldn't remember that it was on the kitchen table,
so I decided to put it back in the lounge where it belonged,
but first I would water the flowers.

I poured some water on the flowers,
but quite a bit of it spilled on the floor.

So, I set the remote back on the table,
got some towels and wiped up the spill.

Then, I headed down the hall trying to
remember what I was planning to do.

At the end of the day:
the car wasn't washed; the bills weren't paid;
there was a warm can of Pepsi sitting on the counter;
the flowers didn't have enough water,
There was still only 1 cheque in my cheque book,
I couldn't find the remote,
I couldn't find my glasses,
And I couldn't remember what I'd done with the car keys.
Then, when I tried to figure out why nothing had got done,
I was really baffled because I know I was busy all damn day,
and I was really tired.

I realize this is a serious problem,
And I'll try to get some help for it,
But first I'll check my e-mail...

Do me a favour.
Forward this message to everyone you know,
Because I don't remember who the hell I've sent it to.

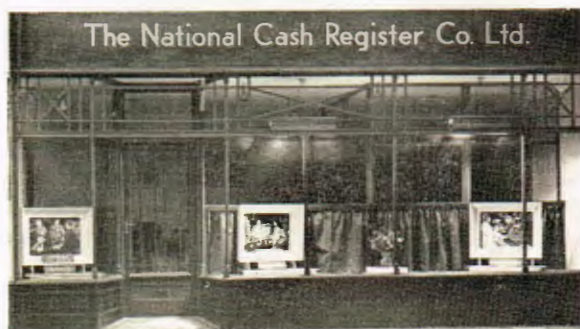
Don't laugh -- if this isn't you yet, your day is coming!

AROUND THE PROVINCES

by Alan Bowley

I ended my first account of visiting the Company's offices in the Provinces (as they were commonly referred to then) in the West Midlands.

In the late summer of 1949 and early 1950 I visited three NCR offices along the South coast – Eastbourne, Brighton and, later, Portsmouth. As I described in my visit to Wolverhampton it was a post-war world which has now vanished. On reading my impression of Eastbourne I found the same scenes from the past and I would like to quote



Eastbourne Office

This is Eastbourne, 1949 – a clean and sparkling resort of relaxation and pleasure; a town with a council who do not copy the “ ‘appy ‘ampstead” atmosphere created by so many other modern resorts, often to their detriment.

Along the three miles of spacious promenades and walks, a stately skyline of regency type hotels cater for those seeking a holiday of quiet and comfort; there are no shops, and souvenir hunters and sausage-and-chips seekers wander contentedly in the extensive shopping area behind the front, thus leaving it clear for those who wish to enjoy sea-breezes without the potent aroma of frying fat.

The big hotels add a sober richness to the flower decked promenade which has escaped the damaging effects of the blitz – Eastbourne was a fortunate town in this respect. The short, stumpy pier where, before the war, for the fee of 6d. “strong swimmers (Gentlemen only) can take a header from the pier any morning between 6 and 9 a.m.” – has also escaped damage; but if you walk in the town you will see the familiar bomb scars and barren sites.

Near to where the remains of a Roman villa were found is the branch office of NCR – actually in Cavendish Place, although the official address is Seaside Road.

The Sales Agent at the time of my visit was an Irishman JOHN McCARTHY, he of the “Beaming Smile”! His earliest years were spent in Paris with Credit Lyonnais in their Foreign Exchange Department. In the late 1920's he joined the Remington Company in Bournemouth and when they merged with NCR he went to Cambridge. In 1932 he opened an office in Worthing, later moving to Maidstone and Guildford during the war years. In 1945 he opened the Brighton office. Over this long period he achieved CPC each year in two five year periods. He had many stories to tell and, with his Irish ancestry he told them well.



Agent JOHN McCARTHY talks things over with Chief Mechanic LESLIE POWELL

I particularly liked his story of a cold canvas call when, through the office door, he saw his prospect tearing his business card into pieces. John asked his prospect's assistant to say to his boss that his cards were expensive to print and what was he going to do about the one he'd torn up? Back came a penny in payment, John then sent the assistant back with another card and the message “My cards are two a penny!” He achieved his introduction and finally an order.

The Eastbourne office clerk was JOYCE CHESTER, the daughter of one of the town's fishing families – the Chesters and the Huggets – who had fished the seas of the south coast for generations.

The Service depot was one of the smallest, with a Chief Mechanic, LESLIE POWELL and a mechanic TREVOR COLLINS. Leslie had spent his war service in both the Royal and Merchant Navies, having survived 31 crossings of the Atlantic! He had been with NCR since he was sixteen. Trevor, away from the depot, spent his time deep sea fishing for conger eels.

BRIGHTON – A LARGE TERRITORY

On to Brighton which I described as “the entertainment centre of the south coast, tailor-made to suit the modern needs of the pleasure seeker.”



Brighton Office

On a corner on Grand Parade I found the “new” premises of NCR in which I was introduced to Agent LESLIE J SYKES by one of his two charming office clerks JOY

PULLEN and BRENDA WOOD. Both loved ballroom dancing while Joy also ice-skated and Brenda was a regular theatregoer.

Leslie came to NCR in 1921 as a clerk to A J BEECHING. After a spell as a provincial relief clerk, he went to Liverpool in 1929 as Office Manager and later transferred to selling in Blackpool. It was the start of a very successful career in selling – in Portsmouth, Liverpool, Canterbury and then Brighton – achieving CPC 12 times, including two terms as Club Secretary.



DEREK WADSWORTH, JOY PULLEN, BRENDA WOOD and TERENCE BELCHER (l. to r.) listen to Agent LESLIE SYKES.

With a large sales territory to cover, Leslie had two assistant salesmen – DEREK WADSWORTH and TERRY BELCHER. Derek was the son of an ex-CRD Salesman and brother and nephew to two others. He served as an RAF Air Gunner during the war at 22 with a period in the Middle East. Terry, the youngest salesman in the British company had previously worked in a bank and played for Brighton Rugby Club.

Brighton's Chief Mechanic was BERT TILLSON, 14 years with the company as a Class 3000 man working in Derby, Birmingham and Guildford depots. Bert was very keen on amateur radio and had built his own set – with 27 valves! The senior Retail Mechanic was BILL MILLARD from London who had served as an instrument repairer in the RAF and was the Scoutmaster of his local troop.

The Brighton Depot served a large territory and also employed four other mechanics. Senior in service was ALF COLLINGHAM who had 12 years service; also London-born CECIL RAY, nine years in NCR; JONNIE HILL from Kent, studying an engineering course in the evenings; and 17 year old DAVID JONES, who was a bronze medallist at ice skating.

PORTSMOUTH – "DOWN TO THE SEA IN SHIPS"

In October 1950 I went to the war-shattered city of Portsmouth, one of many I visited in those years which still wore the scars of the wartime blitz, with very little signs of redevelopment. Of the city's 70,000 houses, 65,000 suffered damage and its splendid Guildhall was gutted.

Not surprisingly most of the NCR staff in Portsmouth had connections with the sea – except the Sales Agent, FRANCIS C S MACKY. "FCS" as he was known, was a professional soldier before joining NCR. He was the son of



F. C. S. MACKY, an "Old Contemptible" is selling Cash Registers on this territory.

a prominent Ulster Justice of the Peace, whose estate was a mile or two from Londonderry city. The family was a military one and "FCS" followed in his father's footsteps and went to Sandhurst. It was 1913 and in the following year he was commissioned in the Royal Dublin Fusiliers and even before he came of age he received his baptism of fire at Mons and other early First War battles before becoming a prisoner of war.

After the war and several failed business ventures "FCS" joined NCR as agent for Sydenham and Bromley, followed, in 1936 by Chester. He was called to arms for a second time in 1939 and helped to form a battalion of the Yorkshire and Lancashire Regiment. He ended the war in the War Office Records Department with the rank of Lieutenant Colonel. Rejoining NCR in Norwich before moving to Portsmouth, he achieved CPC Honours each year.

Portsmouth provided me with several interesting stories. Another was talking to one of only three lady mechanics remaining with the company from 109 operating in the provinces during the war years. VIOLET HARTWELL worked throughout the days of the blitz, often for 12 hours at a stretch, maintaining cash registers up to the 5000 class.

ROBERT KIMPTON, the Depot Manager was known as "Ginger". He began his career as an instrument repairer and arrived at NCR in Portsmouth in 1936 after working at various depots. Since then, apparently, he hadn't stopped talking about cash registers! "This is a job you can study and discuss" was his comment.

Portsmouth has bred many generations of seamen. Retail Mechanic NORMAN SIBBONS is one. His youthful appearance gave no clue as to his experience at sea. A boy seamen of the famous battleship "Warspite" in 1939, Norman was then posted to another battleship of the line, "Queen Elizabeth" which took part in the evacuation of British troops from Crete and two days from his 17th birthday his ship was sunk under him! The hazardous



A smile from Mechanics NORMAN SIBBONS (left) and JACK COOTE.

Malta and Russia convoys followed and he became one of the youngest Petty Officers in the Royal Navy before he was 20. He bought himself out of the Navy in 1947 and joined the NCR Depot in Portsmouth.

The other members of the depot were Senior Retail Mechanic JOHN SPILLER, 3000 Class Mechanic TED BRAKE who served in the RAF and JACK COOTE who had served in the Royal Marines as a cook. Portsmouth's Office Clerk was BRENDA HUNT who had looked after the office and office callers throughout the blitz.

With so many ex Service men and women working in the Company in the post war years it is not surprising that talk out of the office and depot often turned to their individual wartime experiences. They were interesting times to be in a company like NCR.

COMPANY CONVENTIONS

by Jim Kembery

Company Conventions were usually held in January or February. Budgets and business plans were on managers desks by this time and it was unlikely that holidays would interrupt the process. The results of the previous time were known by then and so it was a good time to review performance and give out management awards where earned.

Various venues were used round the company and I particularly remember Harrogate, Edinburgh and Chester; even Jersey being used. The venues of particular note were Edinburgh, Oxford and Bristol. Edinburgh being the most significant for me because that is where I received the Regional Management Award.

The Oxford event was held at Blenheim Palace as the result of one of the wives working as a secretary there, she also assisting with the arrangements. When I sat at the table for the meal I found a chef's hat and apron draped over the back of my chair. It was soon realised by all so honoured that they were to perform the role as chef at the tables! The enclosed picture is of the chefs at the various tables. Tom Boles may remember it when he reads this [PostScript](#), he is between Alan Chard and myself.

The Bristol occasion was special to me; I received a phone

call in January advising me that the hotel had been booked and that I was to do the Field Engineering Division presentation. I was told the date of the rehearsal, some three weeks before. I still have the audio tape I used in preparation. I was to speak for 5 minutes and, with decimal conversion just behind us, my theme was to be "Change for the Future". I can even remember Graham Miller practising his speech in the corner of the room with a flip chart. My presentation was based on the fact that, after 1971 we no longer needed 88 branch offices with staff all round the country, the change to electronics bringing the need for this change

Following this conference I was engaged in the OVA (Overhead Value Analysis) exercise followed by a written report on all the recommendations. One of these was the changing from report form F442 (remember?) to Activity reports and job numbers. 8250 systems in the offices and office clerks with CRT screens.

All a long time ago!



Cash machine offers Cockney slang



An ATM operator has introduced Cockney rhyming slang to a number of its cash machines in east London.

People using the Bank Machine ATMs will be able to opt to have their prompts and options given to them in rhyming slang.

As a result they will be asked to enter their "Huckleberry Finn", rather than their Pin, and will have to select how much "sausage and mash" they want.

Those who want to take out £10 will have to ask for a "speckled hen", while the machine may inform users that it is contacting their "rattle and tank", rather than bank.

The rhyming slang prompts will be available from five ATMs in east London for three months.

Ron Delnevo, managing director of Bank Machine, said: "We wanted to introduce something fun and of local interest to our London machines.

"Whilst we expect some residents will visit the machine to just have a 'butcher's' (look), most will be genuinely pleased as this is the first time a financial services provider will have recognised the Cockney language in such a manner."

The ATMs displaying prompts in Cockney are all free to use, although the majority of group's cash machines typically charge a £1.50 fee.

SUPERMARKET SHOPPING

by John Hughes

In the good old days, shopping was a social occasion. When queuing at the counter of the local shop, you usually knew the other shoppers and certainly knew the owner. Shopping was a pleasure and it was the way to meet the neighbours and hear all the local gossip. The shops were similar to Ronnie Barker's "Open All Hours" with a typical but friendly smell and everything needed was on the shelves, if only it could be found.

Today, it has all changed. You go, not to the local shop, but the supermarket because most of the local shops have been forced out of business and only chain-stores remain. In the supermarket, you don't hear any gossip but do hear canned music and the clashing of trolleys in the frenetic haste to seek out the specials.

Supermarket owners know the significance of trolleys extremely well. Putting the shopping into a trolley relieves the weight of your purchases and you only find out how much you've bought when you get to the checkout. Shopping with a hand held basket, gives a good idea of the value of the purchases by the weight of the basket. It is, therefore, obvious that the fruit and vegetable department should be the first one you are forced to go through. If you need a sack of potatoes or a couple of kilograms of apples, they cannot be carried comfortably in a basket so you have to go back and get a trolley. As soon as you do, you're committed and will always buy more than originally intended.

The owners also know the financial benefits of friendly smells. The smell of baking bread and freshly brewed coffee puts shoppers in a placid mood. This tends to encourage them to buy more than they had planned. Did you ever wonder why coffee is given away or bread is baked on the premises?

One thing that is rarely found in supermarkets is a café. There is a good reason for this. Shoppers that are hungry tend to buy more than ones with full stomachs

The design and layout of a supermarket is not haphazard. It is highly scientific and based on the statistics produced by the checkout scanners feeding data into the store computer. The computer always ensures that the planners know exactly when purchases are made, what has been bought and usually the sort of customer who has bought. This last is due to particular groups of shoppers who always visit the store at particular times. For example, early morning shoppers are usually office staff buying their morning tea or buying coffee, tea and milk to keep the staff awake during the day. The next group is of the mothers who come after delivering their progeny to school. Lunch time buyers are office staff buying lunch and afternoon shoppers are the same mothers having collected their offspring from the school. Early evening shoppers buy family groceries. On Saturday, the fathers appear and are generally expected to pay. They tend to buy more of the impulse goods than their more frugal wives. If there is a big match on in the afternoon, they come in the morning and the store is deserted after lunch.

These statistics allow the planners to arrange and change the way the store is laid out so that particular groups of shoppers have to walk past all sorts of desirable food before they get to the things they need.

If you look carefully, the eye level shelves carry the 'impulse buy' goods. These are the things that seem like a good idea but are not on the shopping list. The items rarely have special price reductions and often carry a larger mark up. Things that you always need such as sugar, flour, milk and baked beans are usually at the back of the store so it is necessary to push your trolley past a great deal of impulse buy goods before getting to the shelves carrying the things that you need. It is interesting to note that shoppers who are over six feet or less than five foot, generally spend less in supermarkets.

The displays of meat, fish, milk and the delicatessen are at the back of every store. If you asked why this is, you might be told that it is because of the freezers and cold shelves. Don't believe it. They are at the back for a reason and that is to make you walk past shelf after shelf of impulse buy goods. That smoked salmon, which the family loves but you can't really justify will often be found near the milk coolers. If you prefer to buy organic foods, you will often find those shelves at the back of the store as well. These are usually priced about half as much again as their chemically grown equivalents. This is due to two reasons: the growers of organic foods allegedly face higher costs and the supermarket owners know that organic food buyers can usually afford higher prices.

The large majority of shoppers are right handed and so most supermarkets are right handed in design. Once they come out of the vegetable section they will find that the more desirable impulse buy goods are on the right so it is much easier to pick them off the shelf using the right hand while pushing the trolley with the left.

One nasty habit that almost all supermarkets indulge in is to have the confectionary displays by the checkouts. Your children see all these desirable things and start performing if they are denied, and many parents will cave in so as to not make a fuss. There was a time when some stores would have a "sweet free" checkout but because mothers with young children made a beeline for it, it became too crowded and besides, think of the loss of turnover. Other things that appeal to children will usually be at "kiddie height" and near impulse buy goods. You have to stop, if only to chastise the child. In public, this can only be done verbally. You will need to wait till you get home to give the child the thrashing it richly deserves.

On the other hand, supermarkets face many difficulties that the old-fashioned shops did not have. Shoplifting has become a major problem and over half a billion pounds in goods disappear each year. It used to be small children pinching sweets but these days it is almost a profession and some thieves will actually steal to order. As a result the stores have had to invest in video cameras throughout the store. Not only that, they have to employ staff just to watch

the monitors and have store detectives watching for thieves. The cost of these measures is reported to cost each store thousands of pounds a year. In order to recover the cost of the stolen items, the store needs to sell two to three times their value just to break even. Not all thieves are customers so that is why there are always cameras trained on the checkout staff as well as the aisles. About 40% of thefts are staff related.

Not all the thieves are professionals. Many are people who cannot afford to feed their children and there are the ones with mental problems who steal because they can't help it. The store detectives apprehend as many as they can and then it's up to the store manager to make the final decision. If the thieves are those who should know better, they are usually handed over to the police to face criminal charges. If there are sympathetic reasons for the theft, they might be let off but they would certainly be banned from entering that store for a number of years. Only about 5% of shoplifters are charged with theft. It is a sad reflection on public morals that if every thief was sent to court, our legal system would grind to a halt through overwork.

On the other hand, if nobody stole from the supermarkets, the cost of running the stores would be severely reduced and this might be reflected in the price of food.

It might!

OPERATION MARYPORT

In the last issue Brian Passingham regaled us with tales of his experiences in Maryport. Two things have happened since and the first of these deserves an apology; in printing up the article an unintentional paragraph break inferred that the following group of names "..... are sadly no longer with us"! As a famous author once said "reports of my death are much exaggerated!" The likes of Maurice Chivers etc must be somewhat aggrieved and apologies are tendered. (Especially as I had intended to write to Maurice and ask for an article on vintage coaches!).

The second result of this piece was to awaken Jim Foote's memories and he writes as follows:

My name is Jim Foote and I worked out of Manchester from 1963 to 1988 as a computer engineer Brian's article on Maryport brought back many memories. Des Harris and I installed the Century 100 at TKT's. I can well remember the sales and software folk having to work above the Bingo Hall This led to my first encounter with Chris Christmas, Jim Bell and Reg Andre, also worked with at Bukta Sportswear later in Stockport.

Des and I had quite a few problems with the installation which we eventually overcame. We had to stay in Maryport some of the time in order to relieve the Carlisle Depot engineers because of their lack of suitable personnel. We discovered a lovely motel up in the hills outside Maryport called "The Moota Motel". During my time off and when based there I discovered the beautiful Lake District and coastal areas. Marvellous as I had never been that far north before.

One trip to Maryport I will particularly remember; a spare parts delivery because of a breakdown. As Brian said "No M6, always travel through the Lakes." This was fine in daylight but on this occasion the weather was shocking, rain bucketing down, wind howling and no road lighting. It was around midnight and I was travelling along beside Thirlmere (an eery lake at the best of times - Ed) and I felt as if I was in a Hitchcock film! I could only see the distance of my headlights ahead and the whole area was deserted!

My work took me all round the country meeting new faces and seeing new places.

Thank you NCR.

Jim Foote.

POP TRIVIA

Some of the artists of the 60's are revising their hits with new lyrics to accommodate aging baby boomers.

They include:

Herman's Hermits

Mrs. Brown, You've Got a Lovely Walker

Ringo Starr

I Get By With a Little Help From Depends

The Bee Gees

How Can You Mend a Broken Hip

Roberta Flack

The First Time Ever I Forgot Your Face

Johnny Cash

I Can't See Clearly Now

Paul Simon

Fifty Ways to Lose your Liver

The Commodores

Once, Twice, Three Times to the Bathroom

Procol Harum

A Whiter Shade of Hair

Leo Sayer

You Make Me Feel Like Napping

Abba

Denture Queen

Tony Orlando

Knock 3 Times On The Ceiling If You Hear Me Fall

And my favourite:

Willie Nelson

On the Commode Again

PETE MATHEWS

We have been able to produce another magnificent photo-montage to celebrate the London Lunch. Pete Matthew found himself sitting next to the Editor at said lunch. As Pete had his camera with him and was anxious to record the proceedings I invited him to let me have a copy and the results are there for all to see.



During the course of the lunch an interesting story unfolded and which you may like to hear? In Pete's own words: I retired from NCR in 1992 after 35 years with AMD and CMS. My wife died in 1993 and, after drifting in a sort of emptiness until Summer 2003 I met Charmaine, the girl next door on holiday from South Africa. We have been together ever since, six months here and six months there. We trust that some day we will get our visas sorted out! As far as our wild life efforts are concerned here goes:



Capturing the Lions

Bareback on an elephant, sitting astride an ostrich and I had never even been on a horse. Charmaine was a South African girl who had lived on a farm and she introduced me to safari drives. Swimming with dolphin on Christmas day. Walking amongst giraffe and springbok. Eating dishes like boboti and cremora.

Our first safari drive together was the Kruger Park, natural terrain in the province of Mapumalunga, where many brave souls from Portugese East Africa tried unsuccessfully to cross 1000 kilometres of crocodile infested rivers, with lion and buffalo harassment to get into South Africa. Our collection of wild life pictures started there and has been frequently added to since. (www.allanmat.serifweb.com) Char chose a series of safari parks convenient to her home town of Jeffreys Bay where, for instance, we found ourselves in an open jeep within a few metres of a fully grown male lion and then alongside a couple of two ton white rhino and not a fence in sight. Our ranger did have a gun!

THE LONDON LUNCH





FRANK WHITE

I expect many old Birmingham FED office members have good memories of Frank White, I knew him from 1969 until he retired. I recall him popping in and out of Fazeley Street always with a smile on his face and a story, and purple hands!this was the time of K607 ink!

He spent a lot of his NCR time in Lewis's Department Store in Birmingham keeping their many (80+) Class 6000 registers ringing. When chatting to Frank he always seemed to know a lot of technical stuff, I'm not talking about transistors and programs here, but EL34 valves, Kodachrome, photochemicals, decibels, cameras and lenses etc. He was an accomplished cine photographer and as in the picture, a sound recordist.....Frank was a one-off, I was saddened to read he had reached his "Fin" and credits....

Looking through old negatives I found this photo...I think it was taken at Birmingham FED Centre Manager Jack Dellar's leaving do, possibly in 1970. I have come up with some names, forgive me if a few are not correct.



Left to right... Joe Smith – Jack Dellar – Bob Swingler – Frank White – (Terry?) – Unknown – John Davis – Bob Davis – and far right – Neil Giles. Just visible in background George Ferris – Harold Taylor – also in there – Basil Floyd – Gerry Pearce – Brian Jones. (What a memory! Ed)

LES CLARKE

ERNEST LESLIE SCOTT

25th February 1925 – 10th November 2009

A Tribute from Bill Coombes MBE and John Crosson

Ernie was born in Peckham in 1925. He was evacuated to the West Country during the War. Being unfit for military service due to a severe hearing defect he was given the option of working either down the mines or in a munitions factory; he chose the latter. Whilst working there he met his future wife Mary and they were married in 1946.

He started with NCR after the war working at Bravington Road and came "through the ranks" to become Depot Manager in Truro. He lived "over the shop" with Mary and it was here that his son Brian was born. Ernie justified his appointment as a manager and in 1955 was moved to a new depot at Slough and, when this was merged with Ealing Ernie found himself manager of a much bigger depot. In 1967 he was promoted to Assistant Supervisor and I first met him when I transferred from HO to become Assistant to Vic Priddle. Ernie's technical expertise regarding both AAMD and CRD systems was a great help to both Vic and me. I can still see him, with phone pressed to good(?) ear patiently talking the technician concerned through the problem.

I left Greenford in 1969 and next met him and worked with him at Bonhill Street where he was still helping Field Engineers (as they were now called!) through their problems. He now became manager of the VRC Depot with most of the senior engineers from HO and City Depots. After I retired in 1980 I kept in contact visiting him at his home in Hughenden Valley, Bucks.

We always found Ernie to be meticulous in all he did and this was reflected in his house. He built all the kitchen and bathroom fittings himself from salvaged wood, much of it veneered and polished to perfection. Painted woodwork had many coats and finished with a car type perfection. After leaving NCR he worked at a local school where his engineering knowledge was in great demand by students and teachers both.

Ernie's funeral was attended by Norman Bowen, John Crosson, Berard Jolliffe, John and Mrs Walker and my wife Jo and I. The service was held in beautiful St Michaels Church in the grounds of Hughenden Manor where Disraeli lived and is buried. Many tales of Ernie's exploits could be recounted by the countless fellow employees he worked with. My own knowledge of his career is somewhat limited but in his passing I have lost a very dear friend and colleague.



Ernie Scott

COLIN CHARD

I have just heard that an old colleague from Newport passed on in April last. Colin Chard worked in the Newport area as an engineer for all of his time in the company. I am not sure of his total years service but it must have been close to fifty. I worked with Colin from about 1954 until I emigrated to Canada in 1958. These were the fun years of my working life as Colin was a real character who made it a pleasure to turn up for work each day. We worked alongside Gerry Cole and our Service Manager Bob Horwood, both of whom eventually became Depot Managers of Cardiff. I remember that the Sales Rep was Jack Quinn and that the office girl was Margaret who ruled us with a rod of iron!

Colin's wife Audrey and Barbara Cole, Gerry's wife, became great friends with my wife Jean and we all had many great times during those years and I believe that Audrey and Barbara remain good friends to this day and indeed are planning a holiday together in the US.

I am sure Colin will be missed by all who were lucky enough to know him.

Dave Jones

Two Obituaries and a Cash Register!



Two obituaries and the article on old registers sparked off some memories. David Teasdale was incoming EDP technician and Stan Gater was Service Manager when I arrived as AAMD Territory Manager in Leicester in 1965. I attended David's funeral which had a large turnout due to his large involvement in rugby and local charities in the Market Harborough area. Stan's legacy to me came during the 1971 decimalisation destruction of old registers. I fancied a keepsake (shiny brass was in my mind) but Stan pointed to a small unit lying in the corner. 38 years ago I put it in the attic and only recently unearthed it during a loft insulating exercise.

It turns out, after reading the underside of the drawer, to be a Class 300-700 issued in June 1924 from Tottenham Court Road. The highest key is 5 shillings down to farthing, halfpenny and three farthings. No tickets are issued but there are dials for currency total, number of customers and number of sales. Everything works perfectly with a bell loud enough to scare Ronnie Barker!

What price this on E-bay?

Ian Sutherland.

Obituaries

We extend our sincere sympathy to the families of the following fellow employees:

Fellowship Members

Mr	AE	Barden	04/08/09
Mr	TP	Baldwin	20/09/09
Ms	J	Benson	28/09/09
Mr	BE	Driscoll	01/07/09
Mrs	SE	English	13/03/09
Mr	VA	James	13/03/09
Mr	HF	Jarman	12/05/09
Mr	GF	Muggleton	19/05/09
Mr	T	Naylor	07/05/09

Other Employees

Mr	H	Binney	28/04/09
Mr	JSM	Caldow	17/10/09
Mr	SH	Catling	04/06/09
Mr	LN	Cooke	19/10/09
Mr	CM	Chard	23/04/09
Mr	EWG	Coleing	23/06/09
Ms	J	Cox	24/02/09
Mrs	V	Duckworth	18/08/09
Mr	JA	Elliott	11/10/09
Mrs	C	Ferdinando	12/04/09
Mrs	EL	Granger	29/03/09
Mr	HRC	Greenaway	20/08/09
Mr	GC	Griffiths	28/09/09
Mr	MM	Imrie	26/01/09
Mrs	D	Liderth	18/09/09
Miss	LH	McInnes	17/03/09
Mr	P	Meegan	05/03/09
Mr	OR	Mottram	14/04/09
Mr	RC	Nurse	24/05/09
Mr	RB	Patrick	03/10/09
Mr	G	Pickard	01/01/09
Mr	RG	Pulford	18/08/09
Mrs	EM	Silver	24/04/09
Mrs	L	Southwood	29/08/09
Mr	D	Teasdale	13/03/09
Mrs	R	Young	04/05/09

WHO DO WE TELL?

We are often asked who should be informed in the sad case of the demise of our partner.

It is suggested that first and foremost Keith Pyle of the Pensions Department, Personnel Resources, Head Office should be contacted. It would also be helpful to advise Mercer Limited who handle our pensions quoting the member's pension number which will be found on the pension advice slip which is sent monthly. Finally, if a Fellowship member, it would be good to tell our Secretary, John Atkins, whose address will be found on the back page of this issue.

Pension Fund Update – December 2009

Each year the Trustee's make a submission on your behalf to the Corporation for discretionary pension increases. We are all too well aware that the Corporation has not permitted us to grant any increases since 2006. Some of you will be aware from Trustee updates at Fellowship lunches and via previous articles in 'PostScript' that the Trustee's make provision for these increases in our Investment planning, although 'the markets' ultimately determine how affordable these are. At the last tri-annual Valuation in 2006 the Fund was valued at £491m, which provided a small 'Surplus' of £5m.

You will be aware from the Press & TV coverage that the cost of providing pensions provisions continue to be a very hot topic for all Companies and in June this year the Corporation closed the NCR Ltd Plan to existing employees. From July 1st the Company switched them into a new Defined Contribution (DC) Plan where the investment risk is borne directly by the individual rather than the company. (This does not affect deferred or current pensioners).

The Trustee's are pleased to report that despite the global economic crisis, that due to a timely change in our Investment strategy that the fund managed to avoid the worst effects of the economic meltdown that hit the markets. Your UK Pension Fund is in a strong position although no longer in 'Surplus'. The statutory March.09 Valuation results indicate that, in spite of this coinciding with the lowest point of the stock market, that the fund value was approx' £433m, which is 90% of what it needs to be fully funded. This is way ahead of the average UK Pension Fund which is typically only 60-70% funded. Since March.09 the markets have recovered (temporarily, at least) and the fund is estimated to be standing close to £500m at the time of writing. However, since the 2006 valuation the plans liabilities have also increased to approx' £530m – so the preliminary results of this tri-annual Valuation indicate that the plan is about 93% funded, a marginal improvement in challenging times.

So what about Pension increases...? At the start of 2009 the Corporation's position was that it had introduced a global wage freeze for all employees and this freeze was being applied to its Pension Schemes too. Your Trustee's have objected to this on the grounds that no wage freeze existed in 2007 & 2008 and these pension increases are overdue & outstanding. The Corporation stated in October that it is planning to undertake a review of both of its UK Pensions Schemes (London & Scotland) in the coming months. The Trustee's continue to 'remind' and press the Corporation regarding their UK Pension obligations at every opportunity and will be talking with them again at our December Trustee meeting.

Seasons Greetings and thank you all for your continued patience and support.

Stephen Swinbank – Chair of Trustee's

MESSAGE FROM THE CHAIRMAN

As another successful year for the Fellowship comes to an end I would again like to thank all our members for their continued support and to welcome the 23 new members who joined during the year. The Committee has always been of the opinion that our numbers would start to dwindle as the years pass and the profile of NCR as a company changes. However this has not been the case and it is a pleasure to witness the enthusiasm which continues to be shown for the Fellowship.

I must also report two recent changes to the Fellowship Committee. After many years as organiser for region 1 in Scotland Wallace Hay has found it necessary to stand down and has handed over the role to Jack Whyte. Also Ronnie McGowan for region 10 in Ireland has decided to 'retire' passing his role to Ken Carson. I would like to take this opportunity to thank them both for the time, effort and support which they have given to the Fellowship over the years and to wish them all the best for the future. It has been a pleasure having them as part of the Committee. I would also like to welcome Jack and Ken and to thank them for agreeing to take on the organiser roles. I have no doubt that they will be very able successors.

2009 has not seen the hoped for pension increases which are still outstanding despite the valiant and ongoing efforts of the Trustee board. I would like to thank them on behalf of all our members for all that they have done to both protect the plan assets during the continuing difficult financial climate and also for trying to gain agreement to the increases. You will find details of the latest situation in the Trustees report included in this magazine.

Finally I wish you and your families a very merry Christmas and a happy and healthy 2010, and look forward to seeing many of you again next year.

Lin Sandell

WANT TO PAY YOUR ANNUAL MEMBERSHIP FEE BY STANDING ORDER?

During the last couple of years we have been repeatedly asked by some of our members if they could pay their annual membership fee by standing order. We are, therefore, pleased to announce that this facility is now available. If you would like to take up this option for future years please tick the box on the 2010 renewal form enclosed with this magazine. When I receive your renewal and cheque I will send to you a standing order form which you can use to set up the regular payments from 2011. All you will need to do is to complete the form and send it to your bank or building society.

I will update your records in our database to show that you have decided to use this method of payment and you will not receive a renewal form in future years.

I hope that this facility will be helpful to you.

Lin Sandell

The NCR Retirement Fellowship

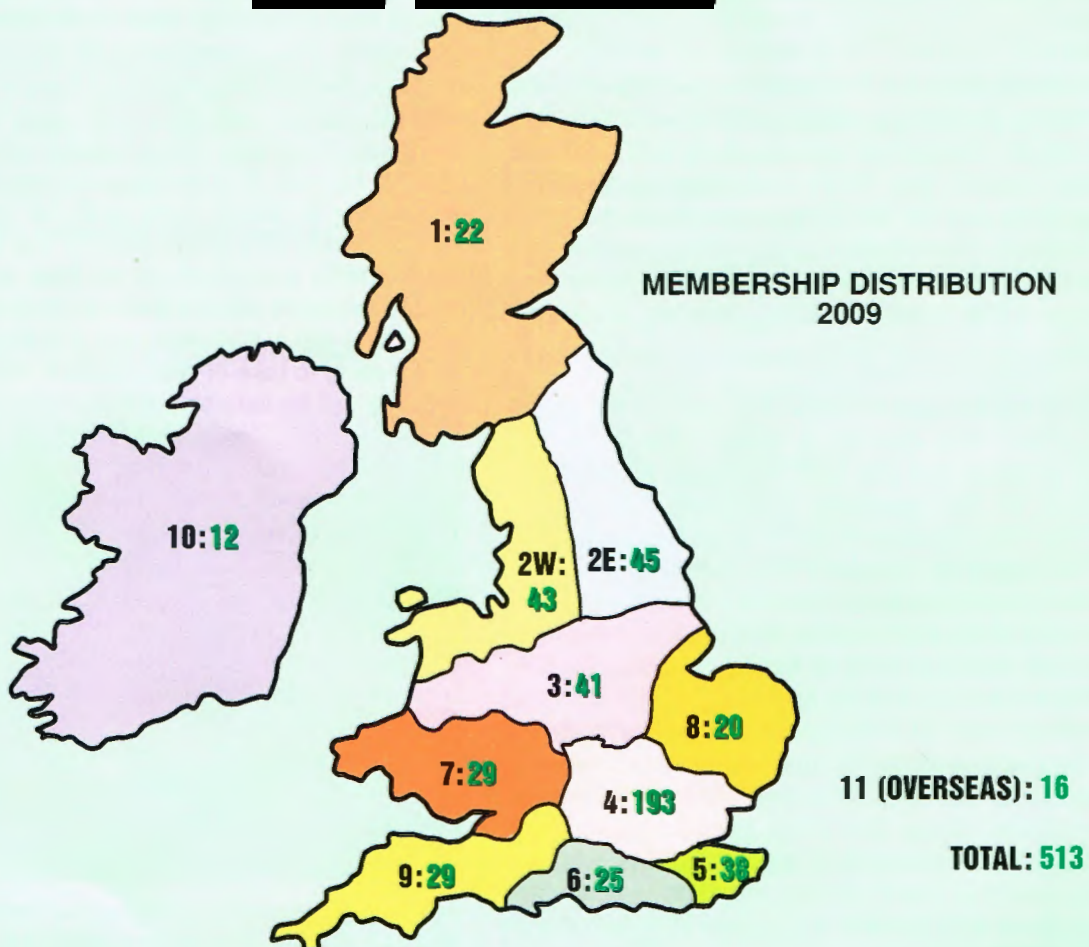
PRESIDENT: Harry Redington

ORGANISING COMMITTEE

CHAIRMAN & TREASURER: Lin Sandell

SECRETARY: John Atkins

EDITOR "POSTSCRIPT": Geoff Jackson



REGIONAL ORGANISERS

Region 1: Jack Whyte

Region 6: Alan Hutchins

Region 2E: Pat Keogh

Region 7: John Jones

Region 2W: Ian Ormerod

Region 8: Richard Craigie

Region 3: Eric Grace

Region 9: Jessie Wallace

Region 4: Roger Whelan

Region 10: Ken Carson

Region 5 (Kent): Peter Bodley

Regional Adviser: Des Woodall